

Worldwide Claims Service

Contacts
Addresses

AVUS

With our worldwide network and a local contact for our clients, we guarantee reliable assessments and settlement of both foreign and domestic claims and the pursuit of recoveries.

In this brochure you will find the contact details of the AVUS/AFES branch offices. Not included, however, are the partners who, in addition, cooperate with us all over the world.

If you cannot find the information for the country you require, please contact AVUS in Graz:

AVUS worldwide claims service
GmbH & Co. KG
A-8010 Graz, Rechbauerstraße 4

T +43 (0)316 8022-0
F +43 (0)316 8022-9100
E office@avus-group.com

www.avus-group.com

Offices:

<u>Country</u>	<u>Office in charge</u>	<u>Page</u>
Albania	AVUS, Graz	5
Algeria	AVUS Maroc Sarl, Casablanca	12
Arabic Countries	Peter L. Botham GmbH, Vienna	8
Austria	AVUS, Graz / Linz / Vienna	5-7
Belarus	AVUS Bulgaria, Sofia	9
Belgium	AFES AG, Vaduz	9
Bosnia-Herzegovina	AVUS, Graz / AVUS, Sarajevo	5/9
Bulgaria	AVUS Bulgaria, Sofia	9
Canada	Peter L. Botham GmbH, Vienna	8
Croatia	AVUS, Graz / AVUS, Int., Zagreb	5/11
Cyprus	Peter L. Botham GmbH, Vienna	8
Czech Republic	AVUS International, Prag	15
Denmark	AVUS Danmark/AFES AG, Vaduz	10/9
Estonia	AVUS, Graz	5
Finland	AFES AG, Vaduz	9
France	AVUS France, Paris	10
Germany	AVUS, Hamburg	10
Great Britain & Northern Ireland	Peter L. Botham GmbH, Vienna	8
Greece	AVUS Greece, Athen	11
Hungary	AVUS Budapest Kft., Budapest	16
Ireland	Peter L. Botham GmbH, Vienna	8
Iceland	Peter L. Botham GmbH, Vienna	8
Israel	Peter L. Botham GmbH, Vienna	8
Italy	AVUS Italia, Rome	11
Kosovo	AVUS, Graz	5
Latvia	AVUS, Graz	5
Liechtenstein	AFES AG, Vaduz	9
Lithuania	AVUS, Graz	5
Luxembourg	AVUS Luxembourg Sarl, Luxembourg	12
Malta	Peter L. Botham GmbH, Vienna	8
Moldova	AVUS International SRL, Chişinău	13

Offices:

<u>Country</u>	<u>Office in charge</u>	<u>Page</u>
Montenegro	AVUS Graz	5
Morocco	AVUS Maroc, Casablanca	12
Netherlands	AVUS Nederland/AFES AG, Vaduz	13/9
North Macedonia	AVUS, Graz	5
Norway	AFES AG, Vaduz	9
Poland	AVUS Graz / AVUS Polska, Wroclaw	5/13
Portugal	AVUS Portugal, Lisboa	13
Romania	AVUS International srl, Bucharest	14
Russian Federation	AVUS Bulgaria, Sofia	9
Serbia	AVUS Graz	5
Slovak Republic	AVUS International, Bratislava	15
Slovenia	AVUS SLO International Claims Service	15
Spain	AVUS España	15
Sweden	AFES AG, Vaduz	9
Switzerland	AVUS Schweiz AG, Landquart	14
Tunisia	AVUS Tunisie, Tunis	16
Turkey	AVUS Limited Şirketi, Istanbul	16
Ukraine	AVUS Bulgaria, Sofia	9
USA	Peter L. Botham GmbH, Vienna	9
The AVUS value chain		18
Pioneers of international claims settlement		19

Austria

Graz branch office

AVUS worldwide claims service

GmbH & Co. KG

A-8010 Graz, Rechbauerstraße 4

T +43 (0)316 8022-0

F +43 (0)316 8022-9100

E office@avus-group.com

Management

Mrs. Doris Petroni / doris.petroni@avus-group.com

Mr. Thomas Hurmer, MBA / thomas.hurmer@avus-group.com

Mr. Josef Schörghuber / josef.schoerghuber@avus-group.com

Mr. Dieter Pscheidl / dieter.pscheidl@avus-group.com

Department South-East-Europe

**Albania, Bosnia-Herzegovina, Croatia, Kosovo, Montenegro,
North Macedonia, Serbia**

Head of department

Mrs. Iva Lang / iva.lang@avus-group.com

Poland, Estonia, Latvia & Lithuania

Head of department

Mr. Thomas Hurmer / thomas.hurmer@avus-group.com

Austria – in charge of the following provinces
Styria, Carinthia & East Tyrol

Head of department

Mr. Josef Schörghuber / josef.schoerghuber@avus-group.com

Linz branch office

AVUS worldwide claims service

GmbH & Co. KG

A-4020 Linz, Blumauerstraße 25/1.OG

T +43 (0)732 773889-0

F +43 (0)732 773889-9277

E office.linz@avus-group.com

In charge of the following provinces

Upper Austria, Tyrol, Salzburg

Head of office

Mrs. Tanja Pürstinger / tanja.puerstinger@avus-group.com

Vienna branch office
AVUS worldwide claims service
GmbH & Co. KG

A-1030 Vienna, Ungargasse 64-66, Stiege 1, Top 210

T +43 (0)1 7126330-0

F +43 (0)1 7126330-9200

E office.wien@avus-group.com

In charge of the following provinces

Vienna, Lower Austria, Burgenland, Vorarlberg

Head of office

Mr. Johann Platzer / johann.platzer@avus-group.com

Front desk

Mrs. Elisabeth Marton / elisabeth.marton@avus-group.com

Mrs. Andrea Prinz / andrea.prinz@avus-group.com

Peter L. Botham Ges.m.b.H.

International Insurance Adjusters

A-1030 Vienna, Ungargasse 64-66, Stiege 1, Top 210

T +43 (0)1 5054363

F +43 (0)1 5054914 – 9245

E office.botham@avus-group.com

Management

Mr. Dieter Pscheidl / dieter.pscheidl@avus-group.com

Mr. Nikolaus Baldauf / nikolaus.baldauf@avus-group.com

In charge of the following countries:

Great Britain, Northern Ireland, Ireland, Malta, Cyprus, USA, Canada, Iceland, all African countries (except Morocco and Tunisia), Australia, Asia, Arabic countries, Israel

Head of office

Mrs. Margit Böhme / margit.boehme@avus-group.com

Assistant head of office

Mrs. Judith Rauscher, BA / judith.rauscher@avus-group.com

Customer support

Mr. Markus Dienstkoch / markus.dienstkoch@avus-group.com

Liechtenstein

AFES AG

FL-9490 Vaduz, Neugasse 17

T +423 2375980

F +423 2375989

E office.fl@avus-claims.com

Bosnia–Herzegovina

AVUS International Reguliranje šteta d.o.o. Sarajevo

BH-71000 Sarajevo, Maršala Tita br. 29/2

T +387 33 666069

F +387 33 666075

E office.bih@avus-group.com

Management:

Mr. Haris Hodžić / haris.hodzic@avus-group.com

Bulgaria

AVUS Bulgaria

International Claims Handling Ltd.

BG-1000 Sofia, 10 General Gurko Str. Et.3, Ap.4

T +359 2 9817969

F +359 2 9819567

E office.bg@avus-group.com

Management:

Mrs. Tchanna Iankova–Boyuklieva / tchanna.boyuklieva@avus-group.com

Responsible for other countries:

Russian Federation, Belarus, Ukraine

Denmark

AVUS Danmark

DK-2500 Valby, Carl Jacobsens Vej 37B

T +45-33-411975

E office.dk@avus-claims.com

Management:

Mr. Udo Rosebrock / udo.rosebrock@avus-claims.com

Germany

AVUS GmbH

D-20097 Hamburg, Amsinckstraße 32

T +49 40 28005330

F +49 40 28005353

E office.de@avus-claims.com

Management:

Mr. Udo Rosebrock / udo.rosebrock@avus-claims.com

Mr. Karsten Grüneberg / karsten.grueneberg@avus-claims.com

France

AVUS France S.a.r.l.

F-75009 Paris, 21 rue Lepeltier

T +33 1 55331400

F +33 1 47700212

E office.fr@avus-claims.com

Management: Mrs. Carmen Raulin / carmen.raulin@avus-claims.com

Greece

AVUS GREECE

GR-11475 Athen, Parashou 143

T +30 210 6429834

F +30 210 6428957

E office.gr@avus-claims.com

Management: Mrs. Vajia Batsiou / vajia.batsiou@avus-claims.com

Italy

AVUS Italia S.r.l.

I-00193 Roma, Via Guiseppe Gioachino Belli 39, int.A3

T +39 06 4888111

F +39 06 48905646

E office.it@avus-claims.com

Management: Mrs. Karin Pellicanò / karin.pellicano@avus-claims.com

Croatia

AVUS International d.o.o.

HR-10000 Zagreb, Gajeva 27

T +385 1 4873035

F +385 1 4921050

E office.hr@avus-group.com

Management:

Mrs. Marina Seiler / marina.seiler@avus-group.com

Luxembourg

AVUS Luxembourg Sarl

L-5442 Roedt

54, Rue de Remich

T +352 26482504

F +352 27694405

E office.lu@avus-claims.com

Management:

Mrs. Anabela dos Santos / anabela.dossantos@avus-claims.com

Morocco

AVUS Maroc Sarl

MA-20100 Casablanca, Résidence Ben Mahyou B,

11 Rue Ibnou Tofail, Quartier Palmier

T +212 522 233022 / 233007

F +212 522 233047

E office.ma@avus-claims.com

Management:

Mrs. Carmen Raulin / carmen.raulin@avus-claims.com

In charge also of **Algeria**

Moldova

AVUS International SRL

MD-2045 Chisinau, Bd. Moscova nr. 24, ap.44

T/F+373 - 22 85 30 10

M +373 - 68 55 88 83

E office.md@avus-claims.com

Management:

Mr. Eugeniu Cațer / eugen.cater@avus-claims.com

Netherlands

AVUS Nederland

NL-3001 DD Rotterdam, Postbus 30 189

T +31-10404 13 82

F +31-10404 13 87

E claims@avusnederland.nl

Management:

Mr. Robert Andriessen / ro.andriessen@andriessenexpertise.nl

Poland

AVUS Polska worldwide claims service sp. z o.o.

PL-54 515 Wrocław, ul. Basi Wołodyjowskiej 4

Postanschrift:

PL-54 511 Wrocław 24, skr. poczt. 2404

T +48 71 359 83 00

F +48 71 359 83 50

E office.pl@avus-group.com

Management:

Mr. Mariusz Hewczuk, LL.M. / mariusz.hewczuk@avus-group.com

Mr. Dariusz Wroz / dariusz.wroz@avus-group.com

Portugal

AVUS Portugal Regularização Internacional de Sinistros Lda.

P-2970-869 Charneca da Cotovia – Sesimbra

Rua Santos Andrea, Lote 1 – Loja D

T +351 212683673

F +351 216097277

E office.pt@avus-group.com

Management: Mr. José Canha de Oliveira / jose.oliveira@avus-group.com

In charge also of **Central- and South America**

Romania

AVUS International S.r.l.

RO-040101 Bucuresti, Bdul. Unirii nr.2, Bl. 8A, Sc.1, Et. 4,Ap. 19-20, Sect. 4

T +40 21 3374165 / 3374166 / 3374167

F +40 21 3366734

E office.ro@avus-group.com

Management:

Mr. Ionel D. Dima / ionel.dima@avus-group.com

Head of office:

Mrs. Violeta Craioveanu

Switzerland

AVUS Schweiz AG

CH-7302 Landquart, Schulstrasse 76, Postfach 72

T +41 81 3078899

F +41 81 3078895

E office.ch@avus-claims.com

Management:

Mr. Albert Loacker / albert.loacker@avus-claims.com

Head of office:

Mrs. Sandra Räber / sandra.raeber@avus-claims.com

Slovak Republic

AVUS International, spol. s r.o.

SK-820 05 Bratislava 25, Mliekarenská 13, P.O.Box 75

T +421 2 20902698

F +421 2 20902634

E office.sk@avus-group.com

Management:

Mrs. Lucia Sebestova / lucia.sebestova@avus-group.com

Mr. Johann Platzer / johann.platzer@avus-group.com

Slovenia

AVUS SLO International Claims Service LLC.

SLO-2000 Maribor, Prešernova ulica 4

T +386 59 781 389

E office.slo@avus-group.com

Management:

Mr. Peter Hronek / peter.hronek@avus-group.com

Mr. Thomas Hurmer / thomas.hurmer@avus-group.com

Spain

AVUS España Tramitación de Siniestros, S.A.U.

E-28290 Las Rozas (Madrid), C/Chile 10, Edif. Madrid 92, Of. 147

T +34 91 6308537

F +34 91 6309214

E office.es@avus-claims.com

Management:

Mrs. Monika Tholen / monika.tholen@avus-claims.com

Czech Republic

AVUS International spol. s r.o.

CZ-12000 Praha 2, Rubesova 8

T +420 224190055

F +420 222247303

E office.cz@avus-group.com

Management:

Mrs. Jaroslava Jamnická / jaroslava.jamnicka@avus-group.com

Mr. Josef Schörghuber / josef.schoerghuber@avus-group.com

Tunisia

AVUS Tunisie

TN-1073 Tunis, Espace Tunis - Rue Sidi El Heni "Bloc D"

T +216 71 951722

F +216 71 951587

E office.tn@avus-claims.com

Management:

Mrs. Naïma Ben Salem / naima.bensalem@avus-claims.com

Turkey

AVUS Sigortacılık Hizmetleri Limited Şirketi

TR-34373 Şişli-İstanbul, Cumhuriyet Cad. 63 Sibel Apt. Kat:8

T +90 212 2403213

F +90 212 2341145

E office.tr@avus-claims.com

Management:

Mr. Onur Ertekin/ onur.ertekin@avus-claims.com

Hungary

AVUS Budapest Kft.

H-1066 Budapest, Dessewffy u. 37.I.2.

Post address:

H-1397 Budapest, Pf. 520

T +36 1 4733060

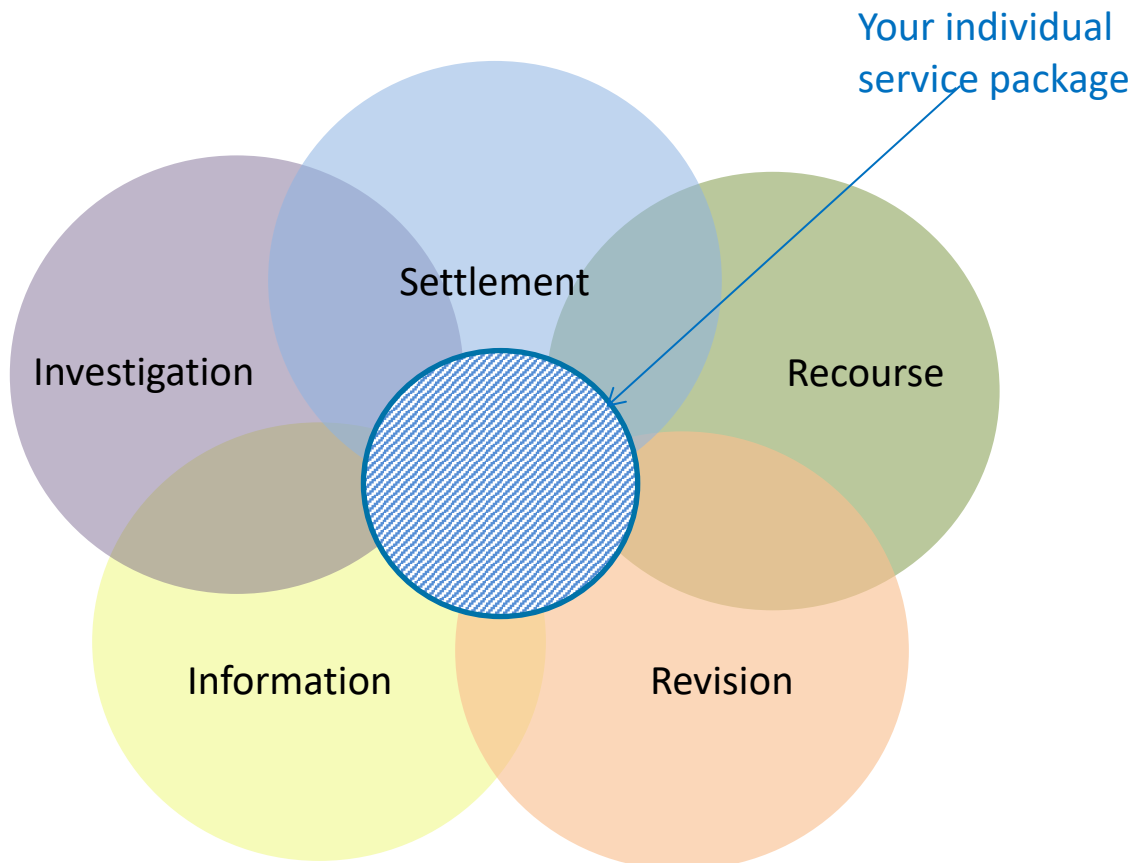
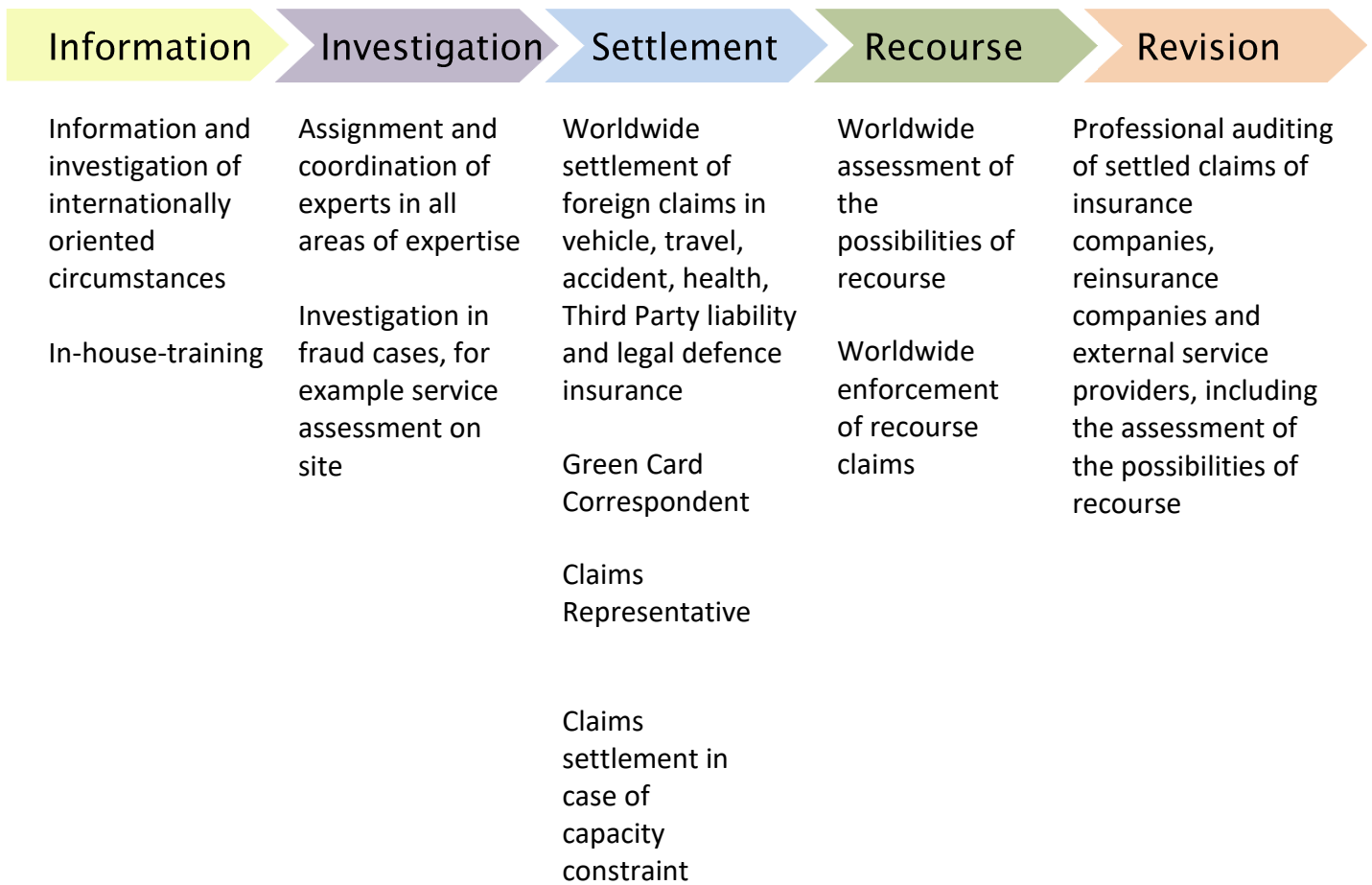
F +36 1 4733070

E office.hu@avus-group.com

Management: Mrs. Nóra Mocsári / nora.mocsari@avus-group.com

Proxy holder: Mrs. Judit Szabo / judit.szabo@avus-group.com

The AVUS value chain



Pioneer of international claims settlement



- After World War II Josef Pscheidl founded a transport company. Several severe road traffic accidents led to the foundation of a self-help organisation of freight carriers from which emanated in 1960 a loss adjuster company: AVUS.
- International transit and tourism turn AVUS into a renowned partner for Green Card cases.
- Already before the fall of the Berlin Wall in 1989 AVUS opened its first branch office in Eastern Europe (Budapest).
- Today AVUS is one of the leading service providers for worldwide settlement of damage events.



